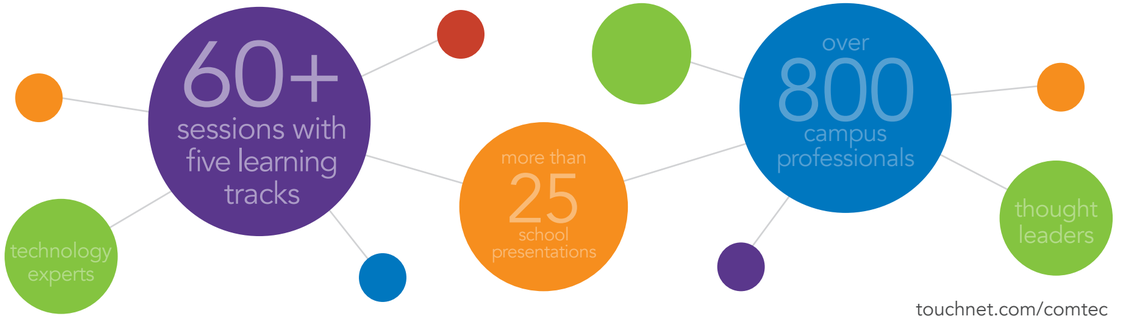
COMTEC
TOUCHNET | ECSI
NOV. 12-15 | KANSAS CITY

Get ready to be engaged, inspired, and informed...

Change is inevitable and constant. In the two short years since the last **COMTEC**, there have been huge paradigm shifts occurring on college campuses, specifically in terms of commerce and credentials. Couple that with the increased awareness of student success outside the classroom and you'll find today's business leaders seeking the strategies and solutions that will help them meet the demands of students and staff today and in the future.

That's how COMTEC is designed. More than 800 professionals will **connect at COMTEC** to share best practices, expert insights, and strategies for success. At COMTEC, you'll connect with intuitive, technology-driven solutions built to drive an exceptional student experience and how-to sessions to ensure you're getting the most out of your investment. From the ever-changing payment ecosystem, to the evolution of access and credentials, to the latest security advancements, COMTEC connects you with the knowledge, emerging trends, newest technology, experts, and more that will shape the campuswide commerce and credential landscape.



Schedule At-A-Glance

Monday
November 12th

Pre-Conference:
PCI & Security Workshop
8:30 am to 4:30 pm

OneCard Training
8:30 am to 4:30 pm

COMTEC Kick off
Welcome Reception
6:30 pm to 8:30 pm

Tuesday
November 13th

Continental Breakfast
7:15 am to 8:00 am

Opening Session
8:00 am to 9:30 am

Concurrent Sessions
10:00 am to Noon

Lunch
Noon to 1:30 pm

Concurrent Sessions
1:30 pm to 5:00 pm

Explore KC -
On Your Own

Wednesday
November 14th

Continental Breakfast
7:15 am to 8:00 am

General Sessions
8:00 am to 9:30 am

Concurrent Sessions
10:00 am to Noon

Lunch
Noon to 1:30 pm

Concurrent Sessions
1:30 pm to 5:00 pm

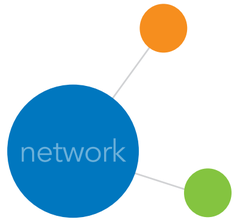
Client Appreciation Dinner
6:00 pm to 9:00 pm

Thursday
November 15th

Continental Breakfast
7:15 am to 8:00 am

Concurrent Sessions
8:00 am to 10:00 am

Closing Session
10:30 am to Noon



Bring the Team

- Finance and Treasury Executives
- Business Office Managers and Staff
- Auxiliary Services Managers and Staff
- Loan Officers
- IT/Security and Compliance
- Bursars

Pre-Conference Activities

PCI & Security Workshop

The PCI & Security Workshop delivers a powerful lineup of sessions and speakers offering insights on how to prevent and protect your institution from data exposure, reduce your scope, and take away real-time, relevant tips and strategies to make sure your campus, students, and data are secure.

This one-day, premier professional training event fulfills annual PCI training requirements and provides seven CPE credits.

Monday November 12th

Continental Breakfast
7:30 am

Morning Sessions
8:30 am – Noon

Topics Covered:
- PCI Fundamentals
- PCI Council Update
- QSA Insights
- Securing POS

Lunch
12:00 pm

Afternoon Sessions
1:00 pm – 4:30 pm

Case Studies:
- Fraud
- Physical Security
- Compliance
- Payment Technology Trends
- Payments Update

OneCard Training

The college credential and ID model continues to evolve as students look to have a single point of access to their campus life. The student ID is becoming that point of entry. From accessing secure facilities, to events and activities, to campus services, dining and more, today’s student experience is converging on the student credential.

During this training, OneCard product experts will cover the latest product updates and trends happening in the campus card space. In addition, they will offer demonstrations to make sure you’re delivering the best possible experience for students and staff.

Monday November 12th

Continental Breakfast
7:30 am

Morning Sessions
8:30 am – Noon

Topics Covered:
- Web Admin in 7.0
- OneCard Reporting
- Access Control in 7.0

Lunch
12:00 pm

Afternoon Sessions
1:00 pm – 4:30 pm

Topics Covered:
- Deep Dive into POS and OTC Functionality
- Mobile App Review
- iProve
- CheckIn
- TouchNet OneCard

“I learned more in one day than other PCI training events lasting three days!”

Learning Tracks and Sessions

Presenting Schools

University of Alberta
Wichita State University
Carroll College
Chapman University
Texas State University
University of Notre Dame
Old Dominion University
Mount Holyoke College
Community College of Allegheny County
University of Central Oklahoma
George Mason University
Dartmouth College
University of Tennessee – Knoxville
Purdue University
University of Alabama
College of Charleston
Salt Lake City Community College
Belmont University
University of Kansas Medical Center
Illinois Central College

Campus Commerce & Credentials

C101 Emerging Payment Technology and Trends
C102 Understanding the Payment Ecosystem
C103 Streamlining Dining and Point-Of-Sale with OneCard
C104 Payment Options with OneCard
C105 TouchNet Ready: Certified Partners for Campuswide Payments
C106 New Integrations with OneCard
C107 TouchNet PLUS Services
C108 OneCard VIP: The Single Point of Access for Campus Life
C109 Using OneCard Analytics on Your Campus
C110 Transaction Services Panel
C111 OneCard Feedback Session
C112 International Payments

Student Experience

E101 Student Retention in Higher Education - Panel Discussion
E102 Taking a Complete Approach to Student Success
E103 Are You Ready for the Mobile Generation?
E104 Cashiering Advisor: Evolving the Role of the Cashier
E105 Marketplace Onboarding - Increasing Adoption Across Campus
E106 One Stop or No Stop: Streamlining the Student Experience
E107 Community College Panel: Technology Strategies for Success
E108 Internet of Things and Your Campus
E109 Getting Students Started on the Right Foot
E110 Perkins Loans: Filling the Gap

Product Spotlight

P101 Bill+Payment Roadmap
P102 Marketplace Roadmap
P103 OneCard VIP Roadmap
P104 Discover the Power of Payment Plans
P105 Transaction Services Roadmap
P106 Recovery Select Roadmap
P107 Solutions to Streamline Student Services
P108 Marketplace Panel
P109 Automating Third Party Billing with SponsorPoint
P110 Why is Box 1 Blank? Understanding new 1098-Ts Regulations
P111 What's New with ECSI?
P112 A Deep Dive into RecoverySelect
P113 Strategies for Point-of-Sale (POS)

Solution Training

T101 Marketplace uStores Basics (Part A)
T102 Marketplace uStores Advanced (Part B)
T103 Marketplace Point-of-Sale
T104 The Savvy Payment Plan Manager (Banner)
T105 The Savvy Payment Plan Manager (Colleague)
T106 The Savvy Payment Plan Manager (PeopleSoft)
T107 RECON1: Processing Credit Card & ACH with Heartland
T108 TouchNet PLUS Services for eRefunds, Payment Plans, & 1098Ts
T109 Providing the Best Customer Service with Bill+Payment Suite
T110 Cashiering for Your Business Office
T111 Introduction to Processing Bank Wire Payments via Bill+Payment
T112 OneCard 7: Planning your Upgrade
T113 The Ins and Outs of Government Assignments

Security & Technology

S101 PCI 101
S102 PCI EZ: SimpliFile Your SAQs
S103 Physical Security and Access Control on Campus
S104 What's New with NACHA?
S105 Create a Connected Campus with Ellucian Ethos and TouchNet
S106 UX/UI: Accessibility Compliance
S107 Securing the Human
S 108 Compliance, Risk, and Reward...Oh My!
S109 Securing POS Transactions with P2PE

Earn up to **21 CPE Credits**

as you attend conference sessions at COMTEC this year.

School Presentation
All Sessions are Subject to Change

Featured Speakers

Troy Leach

Chief Technology Officer
PCI Security Standards Council

Troy Leach is the Chief Technology Officer for the PCI Security Standards Council. In his role, Mr. Leach partners with Council representatives, participating organizations, and industry leaders to develop comprehensive standards and strategies to secure payment card data and the supporting infrastructure. He is a congressional subject matter expert on payment security and the current chairman of the Council's Standards Committee.

David Mangum

President and Chief Operating Officer
Global Payments Inc.

David E. Mangum is President and Chief Operating Officer of Global Payments Inc. In this role, he is responsible for accelerating the company's global growth. Mr. Mangum oversees the company's businesses in the United States, Canada, Latin America, and Spain as well as the company's global vertical markets and integrated payments businesses. Mr. Mangum is also responsible for global product strategy and innovation, strategic bank relationships, and worldwide customer operations.

Stacy Hughes

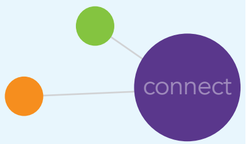
SVP, IT Governance, Risk, & Compliance
Global Payments Inc.

Stacy Hughes is SVP, IT Governance, Risk, & Compliance of Global Payments Inc. She has world-wide responsibility for the IT and Security compliance functions – external (PCI, SSAE 18, SOX, customer security assurance), merchant (compliance and brand reputation), and payment (operations and relationships with payment brands). Ms. Hughes also represents Global Payments on the PCI Security Standards Council Board of Advisors.

Bryan Dickson

Assistant Director
National Assoc. of College and University Business Officers (NACUBO)

Bryan Dickson is the Assistant Director for Advocacy and Student Financial Services. As part of the federal affairs team, his portfolio of issues includes student financial services, federal education funding, grants management, copyright concerns, and service member and veteran educational benefits. In addition, he serves as a staff liaison to NACUBO's Student Financial Services Council.



Tom Arnold

SA Vice President
Visa Card Production

Tom Arnold is Co-founder and Vice President of PSC, part of NCC Group. Based out of San Jose, California, he heads PSC's Digital Incident Response and Forensics team and specializes in internal and external security assessments related to US and international standards. He leverages his payments background to evaluate and design security controls and secure systems that accept a variety of traditional and emerging consumer payment technologies.

Closing Keynote Speaker

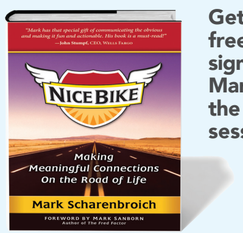
Mark Scharenbroich

Connections That Move People

Join Emmy award-winning speaker Mark Scharenbroich as he takes you for a fun ride on how to be effective at making meaningful connections in both your professional and personal life. His Nice Bike principle is supported by three strong actions: Acknowledge, Honor and Connect.

Nice Bike acts as a powerful catalyst to help build stronger, more unified teams. The message inspires audience members to be more engaged and passionate about connecting with others.

Mark has spent his career working in both industry and education, discovering how some of the best organizations and team leaders build a culture that encourages people to perform at a higher level through greater engagement. Part motivational speaker, part thought-provoker, and pure comedic entertainer – Mark Scharenbroich will inspire, teach, and engage you with Nice Bike.



Get your free copy signed by Mark after the closing session.

Networking Events

Connect
with peers and colleagues

"The ability to discuss best practices, network, and build relationships with other schools is an invaluable part of attending this conference."

Monday Evening

Welcome Reception

You are invited to join us Monday evening for the COMTEC 2018 Welcome Reception. Connect with colleagues in a casual environment while you enjoy hors d'oeuvres, good conversation, and the rich sounds of Kansas City jazz.

Wednesday Evening

Appreciation Dinner

After days of learning, it's time to have some fun! We will gather at Kansas City's Union Station – just a short walk from the Sheraton. Enjoy an evening of dining and special entertainment at one of Kansas City's most beautiful landmarks.

Tuesday Evening

Explore KC – On Your Own

Tuesday evening is "open" with no formal conference events planned. The Sheraton is a short walk away from Crown Center Shops and dining. Or you can hop on the trolley to the Power & Light District, which offers a variety of restaurants and a vibrant night life.

Conference Fees

COMTEC 2018 is the must-attend conference for TouchNet and ECSI customers. Connect with the skills and information you need to turn challenges into opportunities on your campus!

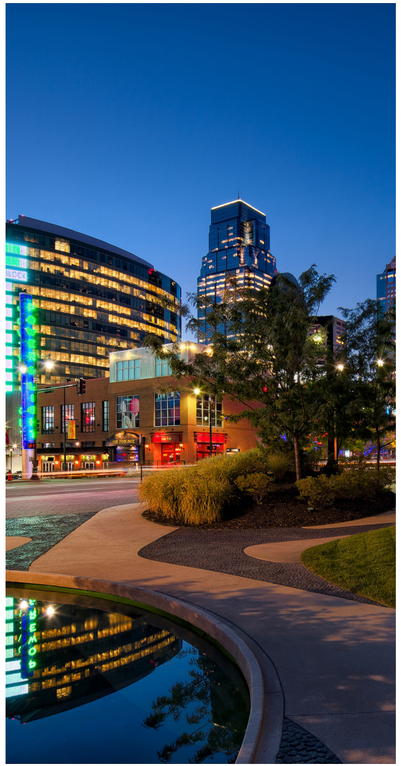
Conference	Regular	Promo Rate	Promo + One, Two, Free
COMTEC + PCI Workshop	$1,050	$950	$633 (per person)
COMTEC + OneCard Training	$895	$795	$530 (per person)
COMTEC Only	$895	$795	$530 (per person)
PCI Workshop Only	$395	$395	N/A

One, Two, Free Promotion!

When you register and pay for two attendees, the third attendee is FREE!

Register today for COMTEC 2018 at: touchnet.com/comtec

Registration and Travel



Conference Hotel Reservations
Sheraton Crown Center
2345 McGee Street
Kansas City, Missouri 64108

1. Go to https://touchnet.com/COMTEC
2. On the Hotel & Travel page, click the Book Your Room button.
3. Follow the online prompts for the Sheraton reservation form.

The Sheraton Crown Center is COMTEC Central. The COMTEC group rate $163.00, which includes Internet access in your guest room.

Plan your flights to arrive at Kansas City International Airport (MCI). Car rental, taxi, and airport shuttle services are available to get you from the airport to the hotel and back. The shuttle leaves the airport about every 30 minutes with a stop at the Sheraton Crown Center. For your return trip, we suggest that you book your return flight no earlier than 2:30 pm on Thursday to allow enough time to get to the airport and check in.

Business casual dress is appropriate for all conference events. Most activities from Monday to Thursday will be inside the hotel. TouchNet will provide transportation to Wednesday evening's event. A coat or other wrap is recommended, as Kansas City experiences fall-like weather in November with average highs in the 50s and lows in the 40s.